Highlights: examples of CIBC AI use cases in production in 2025

CIBC AI Chat	Enterprise in-house Generative AI platform driving deeper productivity across the organization through a chat bot interface, allowing for an open-ended conversation for assistance with document review, meeting support, knowledge gathering, and more. This platform enables access to multiple LLMs and enables tailored solutions moving forward to address business specific use cases.
CIBC AI Doc Analysis	Built on CIBC AI, this solution enables all CIBC team members to extract and analyze information from text documents, get assistance in preparing slideware presentations, and assess their content automatically with bank branding standards.
CIBC AI Meeting support	Built on CIBC AI, this solution summarizes meeting transcripts, generates meeting minutes and facilitates the creation of task lists and action items.
CIBC AI Coding support	Built on CIBC AI, this solution is designed to support software developers by acting as an expert software developer with extensive experience in managing code within large financial institutions. Accessible for all levels of developers, the solution answers queries and generates code and suggestions for a wide-array of programming languages.
GitHub Copilot	Generative AI assistant, helping accelerate the development of code and save time for developers.
Knowledge Central AI	Powered by Generative AI, Knowledge Central AI helps our client-facing team members access product and procedural information, quickly find answers to their questions, and easily drill down on specific information. The tool is improving our team member experience while enabling them to focus more on deepening client relationships.
Document Ingestion	Generative AI tool that enables our operations teams to scan, digitize and analyze unstructured data, then leverage it to streamline, automate and refine operations processes.
Fraud detection	CIBC leverages a variety of AI models including XGBoost and Neural Networks to monitor ~250MM client transactions every month, protecting our clients and our stakeholders by detecting and mitigating potential instances of fraud.